

# COMPANY POLICY

## MOBIL PROJECT

### WORKMANLIKE PERFORMED

**Mobil Project** executes projects according to the best workmanship, down to the finest detail.

Our **turn-key interior decoration service** starts from a preliminary analysis, to better understand the needs and ideas of the client, so that their expectations are fully met. We offer **bespoke solutions for furniture of exclusive hotels, and top-level retail and residential interiors.**

Mobil Project has been incorporated in EXA GROUP in 2018. EXA is one of the most important players in the General Contracting industry, with a focus on the world of luxury retail and fashion.

Mobil Project and EXA GROUP have always been attentive to quality and both companies comply with the requirements of the UNI EN ISO 9001: 2015 standard.

For Mobil Project, quality means executing projects according to “the rule of art”:

- ❖ committing to meet the given work deadlines;
- ❖ carrying out projects to full satisfaction of the Client so that they will need no further intervention on the same scope of works.

According to the UNI EN ISO 9001: 2015 standard, Mobil Project is committed to guaranteeing the quality of the service offered and to seeking continuous improvement based on the following strategies, which inspire its vision and guide its work on a day-to-day basis:

- ❖ growth in the target market, whether in Italy or abroad in line with the goals and strategies defined by the Group;
- ❖ brand recognition in Italy and abroad;
- ❖ focus on Clients and on the satisfaction of their needs;
- ❖ involvement with partners having distinct market skills that may encourage new business opportunities;
- ❖ engagement and empowerment of individual employees, through the enhancement and development of individual skills as well as teamwork;
- ❖ quick response to market changes, through the definition of a flexible, efficient and effective organizational structure;
- ❖ staff training;
- ❖ continuous efficiency improvements of the Company management system, through control and monitoring of Company activities, assessment of Client and any stakeholder satisfaction in order to continuously improve the quality of products and services;
- ❖ prevention and correction of possible issues and non-compliant situations, through the analysis and the reduction of the causes that have determined deviations between the expected results and those obtained;
- ❖ carrying out the Company activities with the commitment to comply with the relevant legislation, laws and regulations in force.

This document is publicly available: the Company takes an active part for its diffusion in new forms of communication.

Mobil Project undertakes to involve all persons working in and for the Company in following and updating this Policy, in order to make sure that the Company goals are current and relevant – everyone should feel involved and proactive in improving the Company service.

San Vendemiano, 01/09/2023

